

# Centralizing security and virtualization performance prompts Thisted Municipality to choose Bitdefender



## The challenge

The Centre for IT and Digitization in Thisted Municipality began in 2010 to search for a new security solution that would ensure the protection of all municipal employees regardless of location.

Arne Mikkelsen, Section Manager Operations and Security, Thisted Municipality said, "When a government agency is managing citizens' private information, it is obviously essential that the IT security in place is uncompromising in its performance. We have very specific and strict requirements for product safety and technology in relation to the tasks we as a municipality must perform against individuals. Here's safety our top priority."

In the past, Thisted Municipality had run into inefficiencies due to different security vendors, which was also creating an unsatisfactory overview of the security solutions operating in the environment. This created demand for a security system that could provide a more centralized view between virtual and physical environments operating across the municipality - important systems running services like waste management, schools, town hall administration, sewage treatment and road service to name a few.

Mr. Mikkelsen, decided to proceed with a proof-of-concept with Bitdefender GravityZone, to determine how the centralized management would help his team have greater control over multiple systems and better performance in across the IT environments.

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## THISTED KOMMUNE

Thisted Municipality is a municipality in the Region of Nordjylland in the Northwestern region of Denmark. With a population of approximately, 45,000 residents, Thisted home to one of the best known areas of Europe dedicated to renewable energy.

<http://www.thisted.dk/>

# Bitdefender®

## GravityZone Success Story

### The Solution

Today, all administrative employees of the municipality, regardless of physical location, a virtual desktop, and now one employee manages the security of all virtual and physical machines throughout the municipality IT network. "Previously, management was more difficult, but with GravityZone, we have better management opportunities and a better overview of the tasks," said Arne Mikkelsen.

The IT department in the municipality of Thisted has no doubts that they selected the best solution to manage virtual, physical and mobile environments, and one that fully meets their requirements in terms of technology and safety. "Finding a new product is always a balance between price, quality and safety. We chose Bitdefender GravityZone because it best matched our total requirements," says Arne Mikkelsen, thus underlining the important role Gravity Zone plays in the municipality today.

### The result

Thisted Municipality is using Bitdefender GravityZone for their entire IT infrastructure. Today GravityZone is fully implemented throughout the municipality's virtualized platform, which is a VMware-based virtual server environment, and a physical network of local PCs and servers. "Over time, we have worked with the Danish branch of Bitdefender, and we are very pleased with both Bitdefender and our distributor, KMD. Bitdefender Danish customer service is quick and competent and we have only had positive experiences with both Bitdefender and its solutions," concluded Arne Mikkelsen.

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Bitdefender is a global security technology company that delivers solutions in more than 100 countries through a network of value-added alliances, distributors and reseller partners. Since 2001, Bitdefender has consistently produced award-winning business and consumer security technology, and is a leading security provider in virtualization and cloud technologies. Through R&D, alliances and partnership teams, Bitdefender has elevated the highest standards of security excellence in both its number-one-ranked technology and its strategic alliances with the world's leading virtualization and cloud technology providers.

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